
Meeting	Health and Well-Being Board
Date	12 th June 2014
Subject	Healthwatch Barnet Annual Report for Year 1
Report of	Healthwatch Barnet
Summary of item and decision being sought	This paper provides the Board with Healthwatch Barnet's Annual Report for Year 1 and a summary of the consultations carried out with communities by Home-Start Barnet, Barnet Centre for Independent Living and Community Barnet Children and Young People's Team.

Officer Contributors	Selina Rodrigues, Head of Healthwatch Barnet Julie Pal, Chief Executive Community Barnet
Reason for Report	This report provides the Health and Well-Being Board with Healthwatch Barnet Annual's Report for Year 1 and a series of consultation reports for the Board to consider.
Partnership flexibility being exercised	N/A
Wards Affected	All
Status (public/ exempt)	Public
Appendices	Draft annual report of Healthwatch Barnet Community Barnet Children and Young People Team Report Home-Start Barnet Engagement with Families and Young Parents Report Barnet Centre for Independent Living summary of feedback from mental health service users.
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1. RECOMMENDATION

- 1.1 That the Health and Well-Being Board notes this update report and the consultation reports and provides comments on their content.**

2. RELEVANT PREVIOUS DISCUSSIONS AND WHERE HELD

- 2.1 At its meeting of 25 April 2013, the Health and Well-Being Board noted a paper from Healthwatch Barnet on its establishment and initial activity. At its meeting on 26 June 2013, the Health and Well-Being Board noted a paper from Healthwatch Barnet on its activities and priority future actions. At its meeting of January 2014, the Health and Well-being Board noted a paper from Healthwatch Barnet on its activities. At its meeting of March 2014, the Health and Well-being Board noted a paper from Healthwatch Barnet and Barnet Mencap about the report, Talk To Me.

3. LINK AND IMPLICATIONS FOR STRATEGIC PARTNERSHIP-WIDE GOALS (SUSTAINABLE COMMUNITY STRATEGY; HEALTH AND WELL-BEING STRATEGY; COMMISSIONING STRATEGIES)

- 3.1 Through its representation on statutory bodies and its ongoing relationship with health and social care fora and residents, Healthwatch Barnet will contribute to the development and delivery of the Health and Well-Being Strategy and other relevant strategies and initiatives.

4 NEEDS ASSESSMENT AND EQUALITIES IMPLICATIONS

- 4.1 One of the core aims of Healthwatch Barnet is to ensure the views and experiences are heard and represented of those group with protected characteristics under the Equality Act, and with under-represented communities and individuals. Healthwatch Barnet runs targeted activities with people from protected groups (as defined in the Equality Act 2010) and its work is further enriched by our developing engagement programme with children and young people and older adults.

5. RISK MANAGEMENT

- 5.1 A risk register was submitted as part of the tender documents and issues are identified through Healthwatch Barnet's monthly workplan reviews.

6. LEGAL POWERS AND IMPLICATIONS

- 6.1 Section 182 to 184 of the Health and Social Care Act, 2012 and regulations subsequently issued under these sections, govern the establishment of Healthwatch, its functions and the responsibility of local authorities to commission a local Healthwatch.

7. USE OF RESOURCES IMPLICATIONS- FINANCE, STAFFING, IT ETC

- 7.1 Healthwatch Barnet has been allocated funding of £197,361 per annum.

8. COMMUNICATION AND ENGAGEMENT WITH USERS AND STAKEHOLDERS

- 8.1 Healthwatch Barnet has distributed its Communications Strategy, which is also publicly available on the Healthwatch Barnet website.

9. ENGAGEMENT AND INVOLVEMENT WITH PROVIDERS

- 9.1 Healthwatch Barnet has distributed its Engagement Strategy, which is also publicly available on its website.
- 9.2 Healthwatch Barnet is meeting its contractual targets for engaging with a wide range of diverse communities.

10. DETAILS

- 10.1 This report includes the Healthwatch Barnet Annual Report and details of the consultation and recommendations from those consultations. The Board is requested to provide comments on these areas.

10.2 Healthwatch Barnet Annual Report

All local Healthwatch are required to produce an Annual Report, with defined guidelines relating to the content of the report, which includes contract and sub-contract arrangements, details of the engagement of local residents and a summary of activity. Healthwatch Barnet's first Annual Report is attached at Appendix 1.

This is a draft report and the final version will be published in mid-June and presented to local residents at the open event, on June 17, 2014. Diagrams, photographs will be included and further changes to the format of the report will be added to make it an attractive and informative document.

Healthwatch Barnet's Annual Report has been produced within these timescales so that it can be presented at our open meeting. We scheduled the open meeting for mid-June, due to the council elections and to enable councillors to attend.

Healthwatch Barnet is currently consulting on its emerging priorities through May-June, at the Partnership Boards, with communities, with our charity partners and Healthwatch Barnet volunteers. Healthwatch will produce a more detailed work plan at the end of June. Healthwatch Barnet aims to ensure there is capacity through the year to respond to up-coming or urgent priorities (for example as identified by the Care Quality Commission). Staff will be able to distribute, by correspondence, a summary of the finalised priorities/workplan to the Board for information and comment if that would be helpful.

Priority	Activity
Older Adults	Enter and View to hospitals, including dementia care. Enter and View to care homes. Consultation with older adults on dementia care and hospital discharge and hospital transport, in liaison with charity partners Advocacy in Barnet, Age UK Barnet, and Jewish Care.
Mental Health (with charity partners BCIL and in liaison with Barnet Voice for Mental Health)	Enter and View to mental health community and hospital settings. Liaison with charity partners BCIL, Mind in Barnet and Barnet Voice and MH Partnership Board on effective patient engagement by the Barnet Enfield and Haringey Mental Health Trust. Liaison with the CQC about any key issues as required.
Learning Disability	Led charity partner Barnet Mencap, potential consultation on autism and/or hospital services.
Young parents and parents of young families.	Led by charity partner Home-Start Barnet, potential consultation on childhood immunisation.
Carers	Led by charity partner Barnet Carers Centre, TBC.
Children and Young People	Potential Youth Board and/or further consultation with young people.
Engagement with key communities.	Healthwatch Barnet to undertake an equality analysis to review reach and engagement in year 1 and to identify any potential further engagement with key communities.
Effective patient engagement	Promote effective patient engagement with Barnet CCG and Royal Free Hospital over acquisition of Barnet and Chase Farm Hospital and redefined healthcare pathways. Promote effective patient engagement with Barnet CCG in its development of the Patient Reference Group, including with key communities and under-represented groups. Promote effective patient communication and engagement with Health and Social Care Integration Programme.
Primary care services	Healthwatch Barnet GP Group to formulate Year 2 workplan, potentially including dental services, GP access and information, promotion and involvement of Patient Participation Groups.

10.3 Healthwatch Barnet/Community Barnet Children and Young People's Team (CBCYP)

The CBCYP team, with the support of Healthwatch Barnet, undertook consultation with young people during Spring 2014. The report and recommendations are attached at Appendix 2

10.4 **Home-Start Barnet Engagement with Families and Young Parents Report**
Home-Start Barnet carried out consultation with parents of young people and young parents during Spring 2014. The report and recommendations are attached at Appendix 3.

10.5 **Barnet Centre for Independent Living (BCIL)**
BCIL carried out consultation with people with mental health conditions in Spring 2014. The report and recommendations are attached at Appendix 4.

11 BACKGROUND PAPERS

11.1 None